

## World Book Online

### Frequently Asked Questions

#### 1. How do I access Timelines?

Timelines are accessible from the super homepage, Student homepage, and the Advanced homepage. From the Student homepage Timelines can be found under the "Take me to..." menu and from the Advanced homepage Timelines can be found under the "Research and Resources" menu.

#### 2. What if I forget My Research username/password?

My research is a digital portfolio to help students and educators organize their research and class projects. This feature provides individual user accounts to save content.

If your My Research username is an email address, select the "Forgot Password" link on the login page to have your password sent to you. If your My Research username is not an email address, email your username to customer support at [international@worldbook.com](mailto:international@worldbook.com) to have the password retrieved. If you do not remember the username, the account cannot be retrieved and a new one will have to be created.

#### 3. Can I download pictures from World Book Online?

Images from World Book Online can be copied and pasted to use in an educational environment, such as presentations, research reports, and lesson plans. However images from World Book Online cannot be shared on social media.

#### 4. Where are the primary sources in Advanced?

Primary sources are placed under the "Related Information" tab of relevant articles. For example Civil Rights, War of 1812, and Northern Ireland all have documents under the "Primary Sources" link.

#### 5. Where are Online Books in Advanced?

The Online Books are placed under the "Related Information" tab of relevant articles. For example, articles such as Shakespeare, Bram Stoker, and Rudyard Kipling all have online books under the "eBooks and books" link.

#### 6. Can I download the Online Books in Advanced?

Online Books can only be read from a desktop or tablet browser.

#### 7. How can I hear an article's text read aloud on an iPad?

The iPad has native read-aloud functionality so those who would like to use it can turn it on under Settings > General > Accessibility > Voiceover.

**8. I chose "Translate this text" from the Tools menu of an article, but don't see the translation. How can I view it?**

The translation might not appear for users with popup blockers enabled on their browser. They would need to either disable popup blockers or allow popups from worldbookonline.com to ensure this does not happen. On an iPad, go to Settings > Safari and ensure that the Block Pop-ups option is turned off.

**9. Can I search by images only?**

World Book Kids – From the search results page, select the "More Information" menu and click pictures.

World Book Student – From the homepage search bar select the "Media" option before entering a search term. From the search results page select the images tab.

World Book Advanced – From the homepage select "Advanced Search" under the search bar. Deselect all content other than images and enter a search term.

**10. How do I translate an article?**

From any article page, select the Tools icon at the top right of the page. From the drop menu select "Translate this text". After clicking "Go" a new tab will open with article translation.